



INDIRA GANDHI NATIONALOPEN UNIVERSITY

REGIONAL CENTRE, MADURAI

Sikkandar Chavadi, Alanganallur Road, Madurai-625018

INDUCTION HAND BOOK TO THE LEARNERS

Dr. G. ANBALAGAN Assistant Regional Director (SG) Dr. M. SHANMUGAM Sr. Regional Director

IGNOU REGIONAL CENTRE,

Sikkandar Chavadi, Alanganallur Road,

MADURAI – 625 018, TAMIL NADU

Phone: (0452)–2380733, 2380775 Email: rcmadurai@ignou.ac.in VISITING HOURS: Monday to Friday 9.30 am to 01.30 pm and 2.00 pm to 6.00 pm IGNOU Website: www.ignou.ac.in RC Madurai Website: <u>http://rcmadurai.ignou.ac.in/</u>

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Twitter
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YouTube

https://www.youtube.com/ignou_



IGNOU RC MADURAI - ESTABLISHMENT:

The Indira Gandhi National Open University (IGNOU) has established its 2nd Regional Centre in Tamil Nadu at Madurai on 18th January 2008 in order to expand its services and to coordinate with the Learner Support Centres in the 19 districts viz. Ariyalur, Coimbatore, Dindigul, Erode, Karur, Madurai, Nilgiris, Pudukkottai, Ramanathapuram (Ramnad), Sivagangai, Tenkasi, Thanjavur, Theni, Tirunelveli, Tirupur, Tiruvarur, Tiruchirapalli (Trichy), Tuticorin & Virudhunagar.



LOCATION:

Madurai is one of a rich cultural and ancient city located on the banks of **Vaigai River** in the state of Tamil Nadu in southern India. The City is closely associated with the **Tamil language**, and the third **Tamil Sangam**. The city has a number of historical monuments and cultural heritages. The world famous **Meenakshi Amman Temple** is located at the mid of Madurai city attracting visitors around the world. The temple skyline is dominated by the 14 colorful gateway towers of **Meenakshi Amman Temple** in bright carvings of Hindu Gods; the Dravidian-style temple is a major pilgrimage place. Millions attend the processions and ceremonies of April's Chithirai Festival celebrating Lords Meenakshi, Shivaand Vishnu. It was the capital city for the great **Pandya Kingdom**.



The city is an important industrial and educational hub in the south of Tamil Nadu. Many automobile, rubber, chemical, IT and granite industries are located in the Madurai district. The Madurai Regional Centre of IGNOU is closely located with the prime area of the city and well connected with City Bus Services. IGNOU has constructed a permanent building for the Regional

Centre, Madurai which has Gyan Vani FM Radio Station, Computer Labs, Reception, Classrooms, Conference Hall, e-Support Services facilities, Warehouses for study materials and library facilities.

Dear Learners,

We welcome you to IGNOU RC Madurai

Once the admissions are finalised the admission confirmation emails are being sent to the Learners. The students' list attached to different LSCs are once finalised sent online to the Learner Support Centres. After that the Study Material according to the choice of the student, soft/hard copies also sent to them. Since IGNOU has <u>eGyankosh web repository</u> for accessing the **Digital Self Learning materials** for its learners, The Mobile Applications developed by the IGNOU for its learners are extensively used by the learners' viz. **IGNOU Mobile App** for accessing services and **IGNOU e- Content App** for downloading Self Learning Materials.

Thus we are continuously in touch with the Learns through various channels and providing Support Services for their successful completion of the programme opted by them even during the lockdown period.

Continuous Alerts to the Students:

Continuous Alerts will be sent on different issues and occasions, like:

- ◆ Last date for online admission and last date for online Re-Registration
- Discrepancy removal in the online admission application
- Finalization of admission
- Induction Meeting
- Counselling sessions (Online/Face-to-Face)
- Practical counselling sessions at LSCs
- Last date for the submission of Assignments for the Term End Exams (TEE)
- Last date for submission of online form for the Term End Exams
- Last date for submission of Project proposal/Project Report/Internship Report etc.



- Extension of all dates, wherever applicable
- Facebook/YouTube Live Sessions, Gyanvani FM Radio IRC Sessions & Schedules/Gyandhara web Radio/Gyandarshan TV sessions/SWAYAM Prabha TV Live Sessions etc.
- ✤ Information for downloading the Hall Ticket
- Viva voce on the Projects etc.

With Best Wishes

Regional Director IGNOU Regional Centre, Madurai



LEARNERS INSTRUCTIONS

IGNOURC, MADURAI

...Know Important Information

Dear Student,

1. Students are advised to register on the Student Portal after confirmation of their admission and create their student account if already not registered. Students can download their **Identity Card** by themselves from the Student Portal.

Link for Student Portal (after admission): https://ignou.samarth.edu.in/index.php/site/login

2. Students are advised to visit our website <u>www.ignou.ac.in</u> and access several Student Support Services (under Student Support>Student Zone) like assignment questionnaires, Old question papers, Results, Registration details and other Digital Resources.

Link: http://ignou.ac.in/ignou/studentzone

3. Students can track the status of dispatch of Study Materials from our website which is updated from time to time

Link: http://ignou.ac.in/ignou/aboutignou/division/mpdd/material

4. If delay in dispatch of SLMs to the students by post from New Delhi, Students are advised to utilize the digital study materials till such time.

Link: http://egyankosh.ac.in/

- Students who opted for digital SLMs will not be getting the printed Study Materials. Therefore, such students also need to access the digital study materials from the link above (<u>http://egyankosh.ac.in/</u>) Or Download IGNOU e-Content App from Google Play store
- 6. Students can download the assignment questionnaire from our website. Students will have to write Assignments and submit the same to the Learner Support Centre for evaluation before submission of application for the Term End Exam. Submission of assignment is compulsory in order to be eligible to give the final theory Term End Examination (TEE)

Link: https://webservices.ignou.ac.in/assignments/

7. Eligible Students are required to register separately for appearing Term End Examinations for which a separate link will be activated on our website <u>www.ignou.ac.in</u> twice i.e. for June and December Exams. Visit <u>https://exam.ignou.ac.in/</u>(Read all the Instructions carefully). The students are required to create ABC ID while filling the Term-End-Examination Form otherwise their grades/marks will be not reflected on the Academic Bank of Credit (ABC)/DigiLocker and

IGNOURC, MADURAI might affect timely declaration of result. The creation of ABC ID has been made mandatory by the Government. Click here to view Instruction for Creation of ABC-ID.

8. Students can access the Common Prospectus from the link given below to know more about the Rules and Regulations of the University and also about the Programme details:

Link http://ignou.ac.in/ignou/studentzone/adminssionanouncement/1

9. Students can access **Web Enabled Academic Support (WEAS)** for some of the Programmes. It is an interactive one-stop programme portal that will help the students in getting academic support.

Link: https://sites.google.com/ignou.ac.in/weas

- 10. Students will be able to access their Registration Details from our website <u>https://isms.ignou.ac.in/changeadmdata/AdmissionStatusNew.ASP</u> after the admission data for the session is processed and finalised.
- 11. An Induction Programme (either online or offline) will be conducted as soon as the admission process for the January / July session is completed where in the students will be guided on various aspects.
- 12. All the instructions will be sent to the students either to their registered email id or mobile no.
- 13. Students are also advised to visit our website <u>www.ignou.ac.in</u> and website page of RC Madurai <u>http://rcmadurai.ignou.ac.in</u> at regular intervals for latest updates. Also visit the Digital Notice Board of RC Madurai at <u>http://rcmadurai.ignou.ac.in/studentcorner/26</u> and Social Media of IGNOU HQ and Regional Centre.
- 14. Contact nos. (Whom to Contact for what) to resolve student queries and grievances are attached. Besides, students can also raise their grievances online.

Please quote your **Enrollment No. (10 digits) Programme Code** and admission session in all your emails / correspondence.

For any assistance send your queries by email to rcmadurai@ignou.ac.in



HOW TO CHECK YOUR REGISTRATION DETAILS?

Dear Learners,

You may visit IGNOU website at <u>www.ignou.ac.in</u>>>StudentSupport>>StudentZone>> Registration Status at <u>https://isms.ignou.ac.in/changeadmdata/AdmissionStatusNew.ASP</u>

Enter Enrollment Number, Programme Code and Enter verification code to Submit.

	IGNOU STUDENT MANAGEMENT SYSTEM Know Your Admission/Registration Details						
	Enter Enrollment No.*						
		Enter Programme Code	X.		-Select 🗸		
		2	<u>hange Image</u> E	6921 Inter Verification Code Submit	ð		
			Wel	come			
Enrollment No.:			Prog	ram: CIG			Medium: English
	Admi	ssion Status				Request Made,	Status as on 4-Jun-2021 7:01:29 P
Admission Year		Jan-2021					
Admission valid upto		Dec-2022					
Father/ Husband/ Mother's N Date of Birth	ame						
Current Address							
Regional Centre				View Address			
Study Centre Code		2502		View Address			
Mobile No.		xxxxx-					
Email-ID							
* masked 'X' for security.							
			Course	e Registration D	etails		
Jan-2021		1 Semester/ Y	'ear	NES10	01 NES104	NES103	NES102

This web page has your all basic details, including your Name, Enrollment No. and Programme, and: Admission Year =

Admission valid up to= Father/ Husband/ Mother's Name = Date of Birth = Current Address = Regional Centre = Study Centre Code = Mobile No = Email-ID= and, Course Registration Details etc.

Each leaner can check your admission details as per your records and, if there is any correction/ updation, you must immediately send an email at <u>rcmadurai@ignou.ac.in</u> about it along with your supporting documents, Enrollment No. and Programme code for official reference.

HOW TO DOWNLOAD YOUR ID CARD?

	Student Portal
Sign I	n
Usernam	e
Enrolm	ent Number
Usernam	e cannot be blank.
Password	
Passwo	ord
Captcha Muh	Verification (Click on the text to change)
	Login New Registration Reset Password

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Link for Student Portal (after admission) https://ignou.samarth.edu.in/

Students are advised to register on the Student Portal after confirmation of their admission and create their student account if already not registered.

Students can download their **IDENTITY CARD** by themselves from the Student Portal.

Online Induction Meeting

IGNOU RC Madurai has been conducting of Induction Meeting in every admission cycle through **Google Meet or Other Online Meet Platforms** explaining the programme delivery to the Learners, various kinds of student support facilities to the learners and suggesting them how to successfully complete the Programmes in the minimum duration of study with self-directed learning at their comfort. Students are encouraged to ask their questions at the time of Induction Meeting.

<u>Online Counselling Sessions>>Google Meet / Zoom App.</u>

Programme wise counselling sessions are being conducted by the different Learners Support Centres in our Region. All the approved counselling sessions are being uploaded on the **RC website** (http://rcmadurai.ignou.ac.in/studentcorner/9) and also at IGNOU RC Madurai Facebook page. The schedules have been sent to the learners through **Email/SMS** from the Regional Centre. The LSCs are also sending the information about the counselling sessions to the learners through **Email/Whatsapp** groups created by them.

The Online Counselling Sessions organized by other Regional Centres are also shared to the learners for participation through online mode for the less enrollment students in Programmes as per the guidelines of the University.

IGNOURC, MADURAI

...Know these details



Assignment (internal evaluation) submission:

The students are required to write their assignments and submit their hand-written assignments for appearing in Term End Exams. The University uploads Assignment Question Papers for every session/year. Web-link for downloading Assignments - https://webservices.ignou.ac.in/assignments (Before that read your Programme Guide and Check your Registration Eligibility for the Term End Exams) in case of any difficulty you can search the course code with the word assignments in Google and find out the IGNOU website links (Note only currently valid assignments alone be accepted, hence it is advisable to contact your study centre in this regard for any query (http://rcmadurai.ignou.ac.in/click on Study Centre TAB)

Learners those unable to reach the LSC and willing to submit the assignments through email may contact the respective Coordinator of the LSC for confirmation and submit through online mode. Detailed instructions for Assignment submission to the Learner Support Centres for the Term End Exam has been placed as **circular in the RC Madurai website (Click on the Rolling Message)**



The last date of assignment submission is always notified at the IGNOU website and communicated through emails of the learners.

Assignments for the courses registered shall be downloaded by the learner and written assignments completed to be **submitted to the allotted study centre** as per **assignment submission instruction and schedule.** The learners are advised to seek acknowledgement from their Learner Support Centre by email.

IGNOU Online Facilities:

Learner can visit various online facilities at IGNOU website. The Schedules of Gyan Darshan TVs and GyanVani FMRadio are made available under Education Broadcast option http://www.ignouonline.ac.in/ Schedules of Gyan Vani FM Radio/ Gyandhara Web Radio / Gyandarshan TV Channels/Swayam Prabha TV Channels

http://ignou.ac.in/ignou/aboutignou/icc/empc/gyandarshanhttp://ign ou.ac.in/ignou/aboutignou/icc/empc/gyanvanihttp://ignou.ac.in/ignou /aboutignou/icc/empc/gyandhara

IGNOU Video Lessons Archive

https://www.youtube.com/ignouhttp://egyankosh.ac.in/handle/1234567

89/35033http://egyankosh.ac.in/handle/123456789/54865



FB Live Recorded Videos

http://egyankosh.ac.in/handle/123456789/60649

Swayam Prabha DTH TV Live Sessions

https://www.swayamprabha.gov.in/index.php/live_channel/17

Facebook Page: IGNOURCMadurai

Twitter Account: ignourcmadurai

Practical Counseling Sessions:

The Schedules for the practical counseling sessions are prepared by the LSC and after approval forwarded to the learners. It helps to understand the contents better as practical courses demand application of theory into practice to equip you with skills and competencies. **Attendance in the practical component is mandatory**. Contact your Coordinator at LSC for schedules of Practical sessions.

Term End Examination:

So far, the University is conducting **only pen & paper examinations**. But, during the last two cycles keeping in view of the pandemic situation, some of the examinations were conducted through **OMR Sheet**. However, the main examinations are conducted in pen& paper mode only to maintain the quality. The Old question papers are available at IGNOU website under Students Zone.

All the student records are available on the website including **Registration details**, **Assignment submission status**, **Result checking**, and **Grade card status etc**.

RE-REGISTRATION: linkhttps://onlinerr.ignou.ac.in

The Students of UG, PG and Certain PG Diploma Programmes are registered themselves at the time of admission for the first semester/first year only. In order to register to the courses of the subsequent semester/year, the online Re-Registration form will be opened at the link <u>https://onlinerr.ignou.ac.in</u> Students taking Re-Registration shall follow the instructions given in the link. Students need to register on the student Portal by clicking the "New Registration" button. Please provide the correct mobile no. and email id. If students have already registered on the Student Portal, they may use their username and password to log in. Students can also download their Identity Card themselves from the Student Portal.

Students need to re-register to move on to their next semester / next year of Study. Students are eligible for re-registration, even if they have not completed the courses registered in previous semester/previous year of study. i.e. Completion of the previous year or previous semester is **not a prerequisite** for re-registration to next year / next semester. The left- over courses of the previous semester or previous year can be pursued along with the courses registered for the current session but subject to within the maximum validity of the duration of the programme.

Continuous re-registration in next year or next semester enables the student to complete the Programme within the minimum duration prescribed.



students may please note that the Re-Registration facility for the programmes which are offered under "July session only" (BBARL, MSCDFSM etc.,) is not available for re-registration in the January session which means those students who miss their re-registration in July session are required to wait till next July session for admission to next year of study.

Students are advised to mention their Enrol. No. (10Digits) along with the programme code in all your correspondence with the University.

(Website Model)



Students Grievance -iGRAM Portal:

iGRAM portal has been exclusively functional at IGNOU to receive around 50+ types of queries from learners and the queries are disposed within 7 days with a reply to the learner by email and SMS. **Online Grievance Redressal meetings** are conducted by the Regional Centre and LSCs for eliciting their queries and providing advice on every aspect of their academic pursuits.

How to use IGNOU Website

Screenshots of Important Website pages as follows for your reference.



Admission Portal https://ignou.samarth.edu.in/

← → C ignouiop.samarth.edu.in	🖈 👼 Incognito
IN TRAFAS UNIVERSITY HOME ADMISSION FAQ PROGRAMME INFORMATION USER GUIDE	Helpdesk - Sign in
Welcome to IGNOU ONLINE COURSES Admission Portal JANUARY 2021	Registered User Login
Registration Process is over thanks	Registered Username * Enter Registered Username Password * Password Captcha Verification Type the text Click on the text to change
	Login
	Forgot Password? Click to Reset your Password ctivate Windows Forgot Username? Click to Reset your Username, to Settings to activate Windows. For JULY 2020 Additional interview.

IGNOU Main Website Page-Link www.ignou.ac.in

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ignou THE PEOPLE'S UNIVERSITY	Indira Gandhi National Open	University	A+++	
			ENHANCED BY Google	٩
Home About IGNOU	Register Online - Student St	upport - Regional Network		Contac
ONLINE RE-REGIST	RATION Student Z	one		5 2 2 2
APPLY NOW	Student G	rievances		
Re-Registration for July 2021 Samu	Results			101
Results	Downloads	eGyankosh 🕜 Podo	ast R Publicatio	NOU has be
Study at IGNOU	< >	<mark>2</mark> 🔒 🗄	Enrolled	Students
Flexible Admission Rules	Individualised Study Flexibility in Terms of Place, Pace & Duration	ENROLLMENT NUMBER:	Enter Enrollment No	
		PROGRAMME:	Select Programme	
Nationwide Student Support Services Network	Cost Effective Programmes			



IGNOU Student Zone http://ignou.ac.in/ignou/studentzone





IGNOU RC Madurai Website: http://rcmadurai.ignou.ac.in/







<u>Advisory:</u>

In all communications with the University, please mention your **Name, Enrollment No., Programme, and Mobile Number** also so that we may provide you the best student support services.

With your complete details, send us an email at official email ID rcmadurai@ignou.ac.in for any query/information /help.

Students are advised to check their emails including spam folders regularly on the updates from the RC Madurai

GRIEVANCE REDRESSAL: WHOM TO CONTACT FOR WHAT

IGNOU has a robust mechanism in place for redressal of student grievances. A Special Online Portal–IGNOU Grievance Redress and Management (iGRAM) has been developed for this purpose. Students can submit their grievances on iGRAM online and track the response. iGRAM can be accessed at **http://igram.ignou.ac.in/**

A dedicated Student Service Centre has been setup at the HQ to respond to the queries and grievances of the students. The Student Service Centre can be contacted at the contact details provided below:

Contact	Contact Details of Student Service Centre (SSC)							
1.	General Enquiry (Student Support Services and	Phone:011-29572514,						
	Student Grievances, pre-admission Inquiry of	29572513, 29572516						
	various Programmes in IGNOU, etc)							
2.	Director, SSC, IGNOU, Maidan Garhi,	Phone:011-29572505						
	New Delhi – 110068	Email: directorssc@ignou.ac.in,						
		ssc@ignou.ac.in						

For specific queries related to Admission, Study Material, Assignment, Examination, Counselling etc. the students may contact the following:

S.No.	Issues					Authority to be contacted
1	Identity Card	l, Fee Re	eceipt, Bo	onafide Cert	Concerned Regional Centre	
	Migration, Certificate, Scholarship Forms,				Forms,	
	Change of name, correction of name/address					
2.	Non-receipt	of	study	materia	l and	Registrar (MPDD), IGNOU, Maida
	assignments				Garhi, New Delhi-110068	

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3.	Change of Elective/Medium/opting of left	Concerned Regional Centre		
	Over electives/Deletion of excess credits			
4.	Credit Transfer	Student Registration Division, Block		
		Delhi-110068		
5.	Purchase of Audio/Video CDs	Marketing Unit, EMPC, IGNOU,		
		MaidanGarhi,NewDelhi110068		
6.	Academic Content	Director of the School concerned		
7.	Approval of a Project Synopsis	Project Coordinator in the Concerned		
		School		
8.	International Students residing in India	Director, International Division, IGNOU,		
	should contact	Block-15, Section K, Maidan Garhi, New		
		Delhi.Tel.Nos.:29533987;29571681		
		E-mail: internationaldivision@ignou.ac.in		

S. No.	Issues	ContactNo.	Controlling Officer & Telephone No	Email ID
9.	Issue of Degree/ Diploma	011-29572213	Asst. Registrar	convocation@ignou.ac.in
	Certificate/ Despatch of	011-29535438	011-29572224	
	returned Degrees/Verification			
	Of Degrees/Convocation			
10.	Issue of Hall Ticket/Correction	011-29572209	Asst. Registrar	sgoswami@ignou.ac.in
	in the hall ticket for	011-29572202	011-29535064	jitenderkr@ignou.ac.in
	handicapped student s/ Non-			
	receipt of hall tickets for term-			
	end- examination & Entrance			
	Test/Entrance, Test			
	Results/Queries related to			
	Examinees etc. /writer			
11	Declaration of results of	011-29572212	Section Officer	mdresult@ignou ac in
	Masters & Bachelors degree	011 29572212	011-29536103	hdresult@ignou.ac.in
	level programme/Issue of			<u>buresures ignou.ue.m</u>
	grade card and provisional			practicalsed@ignou.ac.in
	certificate of Masters and			<u>F</u>
	Bachelors degree level prog./			
	Practical marks of all			
	programmes			
12.	Declaration of results of	011-29572211	Section Officer	bdresult@ignou.ac.in
	Masters, Bachelor and		011-29536743	dpresult@ignou.ac.in
	Diploma programme/Issue of			
	grade card and provisional			
	Certificate of Masters, Bachelor			

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	And Diploma level programme			
13.	Declaration of results of DPE	011-29572208	Section Officer	cpresult@ignou.ac.in
	and Certificate programme/		011-29536405	
	Issue of grade card and			
	provisional certificate of DPE			
	& Certificate level programme			
14.	Verification of genuineness of	011-29572210	Section Officer	gcverification@ignou.ac.in
	provisional certificate and		011-29536405	
	Grade card/Issue of Transcript			
15.	Queries related to UFM cases	011-29572208	Section Officer	ufmgroup@ignou.ac.in
		011-29572208		
16.	Status of Project Report of all	011-29571324	Asst. Registrar	projects@ignou.ac.in
	Programmes/Dissertation and	011-29571321	011-29532294	
	Viva marks			
17.	Queries related to Assignment	011-29571325	Asst.Registrar	assignment@ignou.ac.in
	Marks	011-29571319	011-29571313	
18.	Students general enquiries and	011-29572218	Asst.Registrar	sedgrievance@ignou.ac.in
	grievances/Issue of duplicate	011-29571313		
	Mark sheet			
19.	Discrepancy in grade card, non	011-29572206	Dy.Director/	garora@ignou.ac.in
	updation of grade/marks in	011-29572215	Asst.Director	
	The grade card etc.	011-29572219		

YouTube Resources

https://www.youtube.com/c/empcignou/playlists https://www.youtube.com/@coelive2079/featured

Frequently useful Links http://www.ignou.ac.in/ignou/aboutignou/icc/ssc/frequentlylinks



The Induction Hand Book Preparation **Dr. G. Anbalagan, ARD, RC Madurai**